

Annexure- B

## **Complaint Data to be displayed by IAs**

Formats for investors complaints data to be disclosed monthly by IAs on their website/mobile application:

## Data for the month ending - Jun 2024

Sr. No	Received from	Pendin g at the end of last month	Receive d	Resolved *	Total Pending #	Pending complaint s > 3months	Average Resolutio n time^ (in days)
1	Directly from Investors	0	0	NA	0	0	NA
2	SEBI (SCORES )	0	0	NA	0	0	NA
3	Other Sources (if any)	0	0	NA	0	0	NA
	Grand Total	0	0	NA	0	0	NA

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward previous month	from	Received	Resolved*	Pending#
1	April, 2024	0		0	0	0
2	May, 2024	0		0	0	0
3	June, 2024	0		0	0	0
4	July, 2024					
5	August, 2024					
6	September, 2024					
7	October, 2024					
8	November, 2024					
9	December, 2024					
10	January, 2025					
11	February, 2025					
12	March, 2025					
	Grand Total	0		0	0	0



\*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

## Trend of annual disposal of complaints

		•			
SN	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3	2020-21	0	0	0	0
4	2021-22	0	1	1	0
5	2022-23	0	1	1	0
6	2023-24	0	0	0	0
	Grand Total	0	2	2	0